

altona Diagnostics Argentina SRL, the Buenos Aires based subsidiary of altona Diagnostics (Hamburg, Germany), imports and distributes in vitro diagnostics developed and manufactured by its German parent company. altona Diagnostics has a global reach with further subsidiaries in France, Great Britain, Italy, Canada, USA, India and Brazil. The company is focused on the development, production and commercialization of molecular diagnostic test systems for the fast and specific detection of pathogens. altona Diagnostics complies with all necessary standards for developing, producing and commercializing its high-quality medical products.

For our Technical Support & Service in Argentina we are looking for a

## Service Engineer (m/f/d)

### Responsibilities

- Direct contact person for altona Argentina's customers with regards to technical questions for our reagents or equipment
- Assistance of customers with product implementation and technical support
- Planning and implementation of installations, service and calibration of equipment including assuring availability of spare parts
- Trouble shooting in case of failure in equipment or reagents
- On-site training at customer's laboratories
- Documentation of trouble shoot processes
- Development and implementation of internal processes for technical support

### Requirements

- A university degree in biology, biochemistry, biomedical engineering or equivalent qualification
- Several years of experience in technical service and support, preferably in life sciences or diagnostics
- Experience with complex laboratory equipment and in nucleic acid amplification and detection technologies
- Fluent Spanish and sound knowledge of English language
- Solid knowledge of standard MS Office applications
- Willingness to travel nationally and internationally
- Reliable communicator and convincing and engaging appearance
- Ability to manage multiple priorities in an organized and productive manner

### Our Offer

The opportunity to benefit from the many advantages offered by a growing international company. Work in a highly motivated, open and friendly environment, both independently and as part of a team. Family friendly working hours and a pleasant and informal working atmosphere.

### Interested?

Please submit your cover letter and resume, including your salary expectations and your earliest start date, to Hans Kuhn by email ([hans.kuhn@altona-diagnostics.com](mailto:hans.kuhn@altona-diagnostics.com)). For more information please contact us by phone.

altona Diagnostics Argentina SRL  
Av. Cabildo 4447, Piso 9°  
C1429 Buenos Aires  
Distrito Federal

Email: [hans.kuhn@altona-diagnostics.com](mailto:hans.kuhn@altona-diagnostics.com)  
Web: [www.altona-diagnostics.com](http://www.altona-diagnostics.com)

Phone: +54 11 470 468 58  
mobile +54 9 11 271 959 40